



The Delaware Health Care Commission (DHCC) Meeting

November 7, 2019

9:00 a.m. to 11:00 a.m.

Meeting Attendance and Minutes

Commission Members Present: Dr. Nancy Fan (Chair), Theodore W. Becker (Mayor of Lewes), Robert Dunleavy (DSCYF), Secretary Rick Geisenberger (DOF), Richard Heffron, Nick Moriello (Highmark), Trinidad Navarro (DOI), Dr. Edmondo Robinson (ChristianaCare), and Dr. Kara Odom Walker (Secretary DHSS)

Commission Member Absent: Dennis Rochford (Maritime Exchange for DE River & Bay) and Dr. Jan Lee (DHIN)

Meeting Facilitator: Dr. Nancy Fan (Chair)

Health Care Commission Staff: Elisabeth Scheneman, Executive Director and Marques Johnson, Administrative Specialist III, Eschalla Clarke, Sr. Social Services Administrator, Latoya Wright, Manager of Statistics and Research

CALL TO ORDER

Dr. Fan called the meeting to order at approximately 9:05 a.m.

Approval of October 3, 2019 Meeting Minutes

The meeting convened at approximately 9:05 a.m. at the Del Tech Terry Campus in the Corporate Training Center located at 100 Campus Drive, Dover, Delaware. Dr. Fan welcomed those in attendance and introduced Nick Moriello as the new member to the Commission. He made some introductory statements. Dr. Fan requested that the commissioners review the draft minutes from the DHCC meeting held on October 3, 2019. Hearing no comments or edits, Dr. Fan motioned for the minutes to be approved. Ted Becker motioned to approve the minutes, and Dr. Robinson seconded the motion for approval. All commissioners present were in favor of approving the October 3, 2019 meeting minutes. Motion carried. View the approved October 3, 2019, meeting minutes here:

https://publicmeetings.delaware.gov/Document/61001_Minutes-Final.pdf

BOARD BUSINESS

State Loan Repayment Program (SLRP) Awards

Dr. Fan asked the commissioners to review the information provided in their folders regarding Student Loan Repayment Program awards during the September 15, 2019 application cycle. The board is required to vote on the awards. This cycle there were four awards. The board moved to approve, and all four awards were approved. Awardee contracts are scheduled to start December 1, 2019 through November 30, 2020 for one-year obligations.

Strategic Retreat Agenda

Dr. Fan mentioned asked the commissioners to review the draft agenda for the Strategic Retreat and asked the commissioners to review and if there were any comments. The commissioners had no comments or questions. The Retreat is a public meeting and is scheduled for November 22, 2019 at 1:00 p.m.

DIMER/Delaware Health Sciences Alliance (DHSA)

Last year, the commissioners approved a DIMER/DHSA partnership. A new proposal from DHSA for 2020 was shared with the commissioners. Dr. Fan mentioned the proposed budget for 2020 was larger than 2019, however, there are new deliverables and a more robust scope of work. She asked the commissioners if they had any questions or comments. Dr. Robinson asked how will we know if we are successful? Dr. Fan expanded and asked what metrics would be used. Dr. Fan said metrics could be developed and that Dr. Khan (DHSA) had some ideas. The DIMER board will be meeting on November 11 and will review the proposal. The commission agreed the proposal is reasonable, but would like metrics to back-up before final approval.

POLICY DEVELOPMENT

“Improving Capacity for Health Care Service Delivery” National Governors Association Meeting Summary

Nicholas Conte, Jr., DMD, MBA, Dental Director, Bureau of Oral Health and Dental Services, Division of Public Health shared a summary regarding the National Governors Association conference he and a team of DHSS representatives attended, June 3 – June 5, 2019 in Indianapolis, Indiana. A copy of his presentation is available at:

<https://dhss.delaware.gov/dhss/dhcc/files/hlthcresrvdlvrysummary11072019.pdf>

The conference was a collaborative meeting to improve capacity for our health care systems. The four key areas of focus and discussion included: health workforce data collection and analysis; access to care in rural communities; graduate medical education, health workforce training, recruitment, and retention; and addressing shortages through health workforce innovations. The meeting was an opportunity for those in attendance to share best practices, identify ways to collaborate, and leverage any capacity the NGA has to help build and utilize tools to make advancements. Other discussions included strategies for whole person care, building capacity in substance use workforces, and utilizing telemedicine.

After the sessions, the meeting participants were able to identify some capacity building opportunities and attend roundtable discussions with experts in those fields. Areas for Delaware include:

- State funded loan repayment program
- Dental access task force
- Peer support workforce expansion
- Value-based payment reform
- Primary care collaborative
- Health workforce development and pipeline
- Medicaid managed care for long term care

Next steps, Chris Oakes, a DHSS meeting participant, contacted NGA for expert advice regarding our long-term care delivery system. Dr. Conte is looking into modifying professional license renewal requirements and address data sharing with the Division of Professional Regulation (DPR).

Dr. Fan commented that the capturing of licensure data and improvements have has been discussed previously by the Commission. She also spoke about the challenges of workforce development, retention, recruitment, and training. Dr. Conte mentioned that those things have/are being discussed and acknowledged that there are challenges.

Dr. Walker spoke about the partnership with University of Delaware for analyzing survey data and asked if there were different ways it could be analyzed. Dr. Conte directed the question to Nichole Moxley (DHSS). Ms. Moxley mentioned that capacity studies rely on response rates and that does not provide an accurate picture. They work the best they can with data they are given for analysis. She suggested the possibility that if Delaware could replicate a model for provider survey data collection similar to Indiana that they could make improvements in analysis.

Secretary Geisenberger called on David Mangler (DPR) to speak on workforce data collection. Mr. Mangler shared DPR is in the process of implementing a new licensing system, in which workforce data will readily be able to be collected. He expected the system to be in place in 2020. The commissioners were in agreement licensure should be discussed at the Retreat and future DHCC meetings. The HCC should also collaborate with different partners and boards on questions for licensure.

Nick Moriello (Highmark) asked about what Indiana has done with the data from their workforce survey system. Dr. Walker mentioned that DHSS has been looking at our survey in comparison with other states like Indiana, California, and Maryland. Survey questions are pretty standard at this point in time. The difference observed in other states is the capacity to analyze data. Other states house pretty robustly beyond one researcher in an ongoing workforce development unit that could look at data on a rolling basis. Delaware needs to figure out how to use the information that we have and how we can partner with others. Perhaps the DHCC can generate some of those questions.

Dr. Liz Brown (DMMA) commented that there is a minimum data set for workforce questions has been developed by HRSA and would be a good starting point. Dr. Fan asked that Dr. Brown send those questions to Elisabeth Scheneman.

Dr. Fan mentioned that a lot of good information was received from attending the conference and should be used as starting points for future discussions and improvements.

Wayne Smith (DHA) mentioned that Delaware was the only state that required a residency for dentists and wondered if that is something that could be changed to help with dental workforce capacity. Dr. Conte responded that Delaware requires a state specific exam and residency. He mentioned that in his experience many who leave dental school to practice are competent, but do not have the sufficient training and that is the benefit of requiring the residency. He suggested exploring options, however, the residency requirement is not necessarily the real obstacle.

UPDATES

State Loan Repayment Program (SLRP)

Dr. Fan shared an update on creating a state sponsored loan repayment. The Advisory Council met again in October to discuss the framework of the program and defining primary care. The council will continue to work with the FQHCs and the Medical Society on the parameters of the program. Dr. Fan mentioned Tom Ferry spoke at the meeting about his research looking at programs in surrounding states. Mr. Ferry will be presenting to the DHCC at December's meeting about his research. Dr. Fan shared the new program will likely use loan repayment as a recruitment tool for students who have graduated within 6-months and available to graduates working in areas that are under-served or under-represented, not just HPSA designated areas.

Primary Care Collaborative

Dr. Nancy Fan shared the Primary Care Collaborative (PCC) met on September 17, 2019. There are now 17 members on the Collaborative. DOI is working on a Request for Proposal (RFP) for the DOI Office of Value-Based Healthcare Delivery. Leslie Ledogar (DOI) spoke about the RFP and shared it is on schedule and currently being reviewed by the Office of Management and Budget. A public notice will then be issued. Dr. Fan shared the PCC discussed the definition of primary care spend and how to capture the primary care spend. She shared information about primary care spend that she has received from attending primary care conferences and meetings. Delaware is looking at what kind of care delivery system do we need and want to support. The goal is 60% of practices in some type of value-based payment model. Two more PCC meetings are scheduled (November and December).

Dr. Walker thanked Dr. Fan for her leadership and dialogue around value-based models. She hopes we can also have the conversation about the definition of "value" and what that means for the primary care workforce.

Health Resources Board Joint Legislative Oversight and Sunset Committee Performance Review Questionnaire

Dr. Fan shared during the last legislative session, the Health Resources Board came up for Sunset Review. She referred the Commissioners to the questionnaire that was completed by the DHCC staff, Deputy Attorney General, and DHCC Chair. She spoke about the process being a good way to see if there are improvements that can be made and assessing the state of the board. Elisabeth Scheneman spoke briefly about the next steps in the HRB process. The Commissioners would like to be advised of the upcoming meetings in regards to the Sunset Committee. Nick Moriello asked what the role of the Health Care Commission would be. Ms. Scheneman responded the commissioners should send her their comments, and she could share with the Sunset analysts.

Secretary Geisenberger mentioned that there have been groups who have been vocal about wanting the board to be decommissioned and suggested that the HCC consider taking a position in regards to the Health Resources Board. Dr. Fan stated that she felt the DHCC should look at the issue through a health policy lens and how is the board serving the health needs of the state. Dr. Robinson mentioned that he feels that the DHCC should be pro-active with suggestions and recommendations about how the Health Resources Board functions. Dr. Fan suggested that the commissioners review the questionnaire and come up with topics that can be discussed at a future meeting.

Public Comment:

Joanne Haase (League of Women Voters): She spoke about the need to survey doctors to see if they are in concierge practice. She also spoke about her experience being a former member of the Health Resources Board. There is a sharp learning curve for members. She also expressed that there is a big difference between groups that are familiar with presenting to the board and those that are not and knew to the process. She also mentioned the board is sometimes overruled politically and this undercuts the HRB. Dr. Fan mentioned that many of her concerns were addressed in the questionnaire submitted to Sunset.

Marketplace

Commissioner Navarro provided a Marketplace update. He spoke about the initiatives for promoting Open Enrollment on the Marketplace as well as DOI's activity assisting with Medicare enrollment. He called on Nick Moriello to provide some comments related open enrollment. Mr. Moriello said that feedback from consumers during this open enrollment period has been favorable. He spoke about the efforts to advertising that have been successful. Commissioner Navarro mentioned that they would try to make more initiatives to help small businesses with the insurance waivers next year. Dr. Walker complimented the collaboration efforts of DOI, Highmark, consumers, and stakeholders. Secretary Geisenberger also added praise as well. Richard Heffron also offered his compliments to the efforts in decreasing the rates on the Marketplace and asked if there is a way to see how many people aren't buying insurance because they are getting coverage through their employer. Nick Moriello did mention they are seeing a percentage of uninsured decreasing. Employer plan participation is up and hoping to see after this enrollment that individual enrollment is also up.

Public Comment:

Joanne Haase asked if there was any data related to those who are not full-time employed and do not have insurance benefits. Jill Fredel (DHSS) mentioned she didn't have the exact percentage for that specific question. She shared about 5.7% of Delawareans under 64 that are uninsured. Nick Moriello said it would be good to figure out who those 5.7% are and to see how they can help those who are uninsured, especially if they are eligible for Medicaid, but are unaware. Dr. Liz Brown mentioned while she didn't have the specific Delaware numbers, the national percentage of people who are employed and have Medicaid is approximately 70%. Dr. Walker mentioned that the upcoming census is critically importance and could help.

Maria Kopps-Butler: Congratulated the loan repayment awardees and asked if there was any movement in adding Speech Language Pathologists as a field eligible for the State Loan Repayment Program. She also asked for clarification between the state sponsored program and the federal sponsored program. She also asked about if anything was being done for patients in vehicle accidents having problems with insurance. Commissioner Navarro shared he could discuss with Ms. Kopps-Butler after the meeting. Dr. Fan clarified

the state sponsored program is not yet active and she should reach out to Eschalla Clarke, with the DHCC with regards to adding Speech Pathology to the federal program.

Dr. Fan briefly spoke about the Health Information Exchange Mini-Grant that is offered by Health and Social Services.

Public Comment:

Lolita Lopez (Westside Family Healthcare) introduced DCHI's new Operations Manager, Claudia Kane

David Mangler (Professional Regulation) announced his impending retirement from his position as Director of Professional Regulation effective January 3, 2020. He announced his successor as Geoffrey Crist.

Lolita Lopez expressed disappointment about SLRP Awardees not being announced publicly at the meeting. Elisabeth Scheneman responded that the previous awardees are on the DHCC website and that the awardees approved at today's meeting will be posted in the future as well after HRSA approves. Dr. Fan mentioned no names will be made public, however, the other details approved by the Commission will be public.

Secretary Geisenberger gave some send-off remarks/compliments for the retiring Director of Professional Regulation, David Mangler.

Dr. Robinson announced he was stepping down as a commissioner and that this was his last meeting. He expressed gratitude and optimism in the states initiatives to become healthier. Dr. Fan, Dr. Walker, and Commissioner Navarro expressed gratitude for his service.

Commissioner Navarro spoke about short-term duration plans and be aware of scams. He mentioned that if there are any problems with carriers, not to hesitate and call DOI. Commissioner Navarro called on Westside to speak about their navigation services. Maggie Norris-Bent commented that services are available for those who need help navigating the Marketplace.

ADJOURN

Dr. Fan informed the commissioners that the HCC meeting in January may need to be moved to January 9, 2020, and that all would be notified when final arrangements are agreed upon.

Hearing no other business, Dr. Fan adjourned the meeting at approximately 10:52 a.m.

Next Meeting

The next DHCC meeting will be held on December 5, 2019 at 100 Campus Drive, Dover, Delaware located in the Del Tech Terry Campus Corporate Training Center, 9:00 a.m. to 11:00 a.m.

Public Meeting Attendees 10/3/19

David Mangler	Professional Regulation
Geoffrey Christ	Professional Regulation
Nicole Moxley	DHSS, Division of Public Health
R.W. Munson, Jr.	United Medical
Robin Taylor	Department of Insurance
Fleur McKendell	Department of Insurance
Frank Pyle	Department of Insurance
John Gentile	Office of Senator Carper
Jill Fredel	DHSS
Lolita Lopez	Westside Family Healthcare
Elizabeth Zubaca	Hamilton Goodman Partners
Mary Fenimore	Medical Society of Delaware
John Dodd	BDC – Health IT
Bill Howard	BDC – Health IT
Paula Roy	Roy Assoc.
Kathy Collison	DHSS, Division of Public Health
Joann Hasse	League of Women Voters
Julia Janes	UMASS Boston
Bianca Paras	Wilmington University
Maggie Bent	Westside
Jonathan Kirch	American Heart Association
Leslie Ledogar	Department of Insurance
Anne Ferly	DSDS
Maria Copps-Butler	SLP
Liz Brown	DHSS, DMMA
Nick Conte	DHSS, Division of Public Health
Kate Cowputhis	Sterling Group
Cheryl Heiks	Webster Group
Janet Bailey	DXC Technology
Wayne Smith	Delaware Healthcare Association
Lenaye Lawyer	ACDE